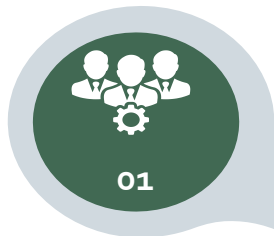


The 5 Assurances

Directives are “Heard”

Highly available, echo chamber that extends the client’s voice to Forte teams by repeating a message that is:

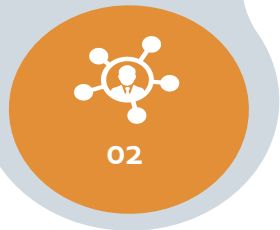
- Amplified
- Constant
- Translated
- Professional



Productivity is High

Diverse, managed mechanisms that inspire personnel by:

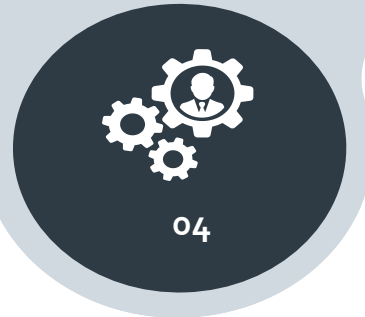
- Aligning with client roadmap
- Improving through feedback cycles
- JIT technical and language training
- Adjusting engagements for “fit”
- Assuring modern technical infrastructure
- Mentoring and coaching



Data is Secure

Active monitoring and management of upgrades that achieve information security and compliance through:

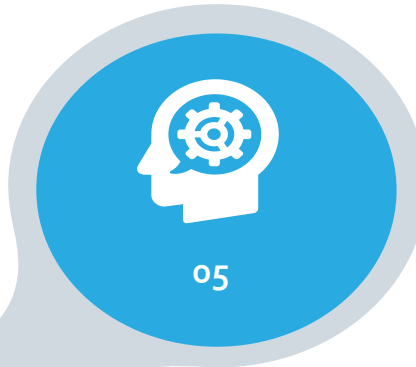
- Awareness training
- Detecting intrusions
- Governing behavior
- Ensuring confidentiality



Service Continues

Risk management to retain knowledge, delivery dates, and quality during:

- Team repurposing
- Staff turnover
- Changing locations
- Onboarding players
- Holidays and vacations



Improvements Emerge

Accountability for moving the engage and deliver manifesto forward through:

- Actionable metrics (D,Q, and P)
- Quality checks (designs and plans)
- Constructive tech discussions
- Forums to improve value discovery
- **What is important to you?**